



EVPro Intelliflo Office integration

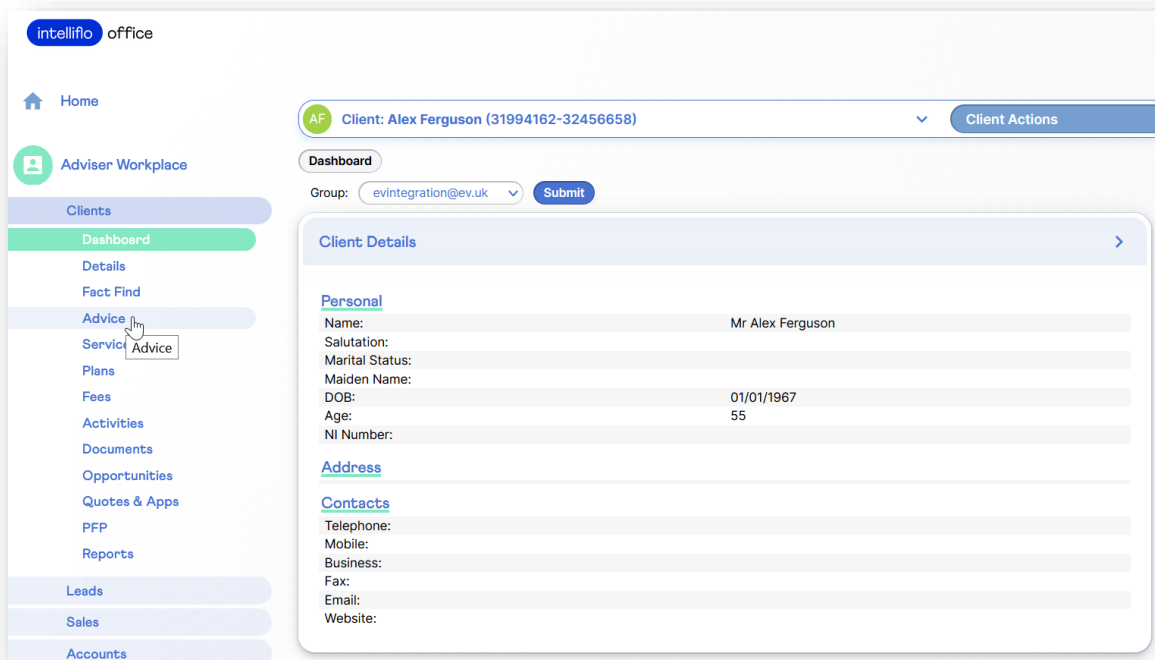
How to access EVPro from within a
client case in Intelliflo Office



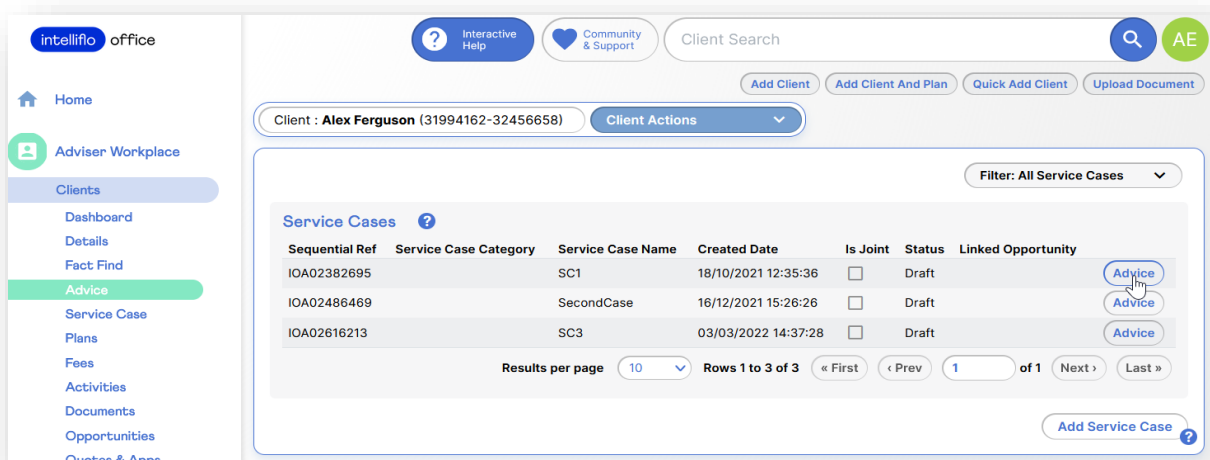
Once the app has been installed from the iO app store, and your company account has been made active, you will be able to access the EVPro suite of tools from within your iO implementation.

Please note: the user case accessed must contain a service case or the tools will remain invisible.

From within a client record, select “Advice” from the left-hand menu:

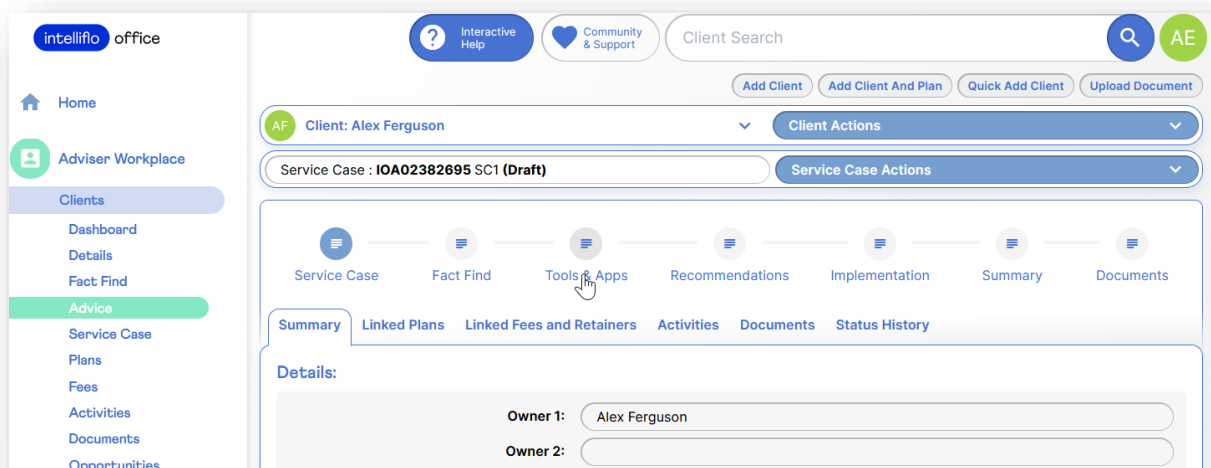


Select a **service case** by clicking on the Advice button on the right-hand menu:

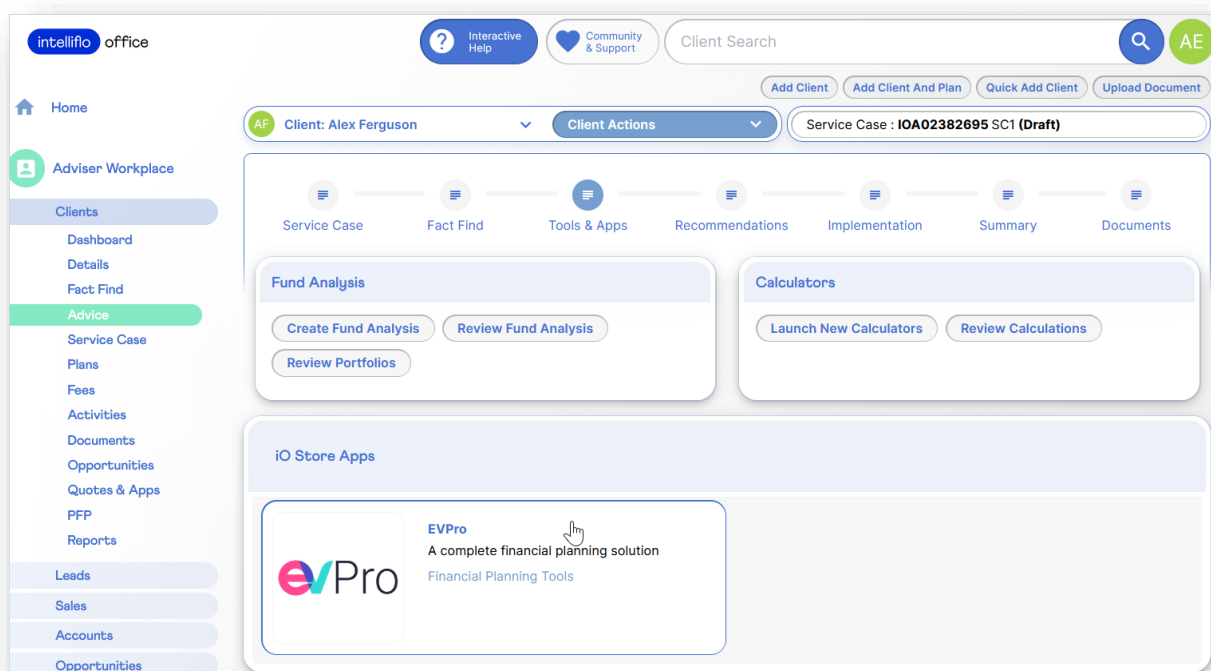




Select the **Tools & Apps** section of the service case:



EVPro will now appear in the iO Store Apps box:



If no service case is present, the iO Store Apps area will remain blank, and you will not be able to access any part of the EVPro suite.